MOTOR

SMARTDRIVE SAFE

STAY PROTECTED. JUST PRESS IT.

GENERALI

SmartDrive Safe

Get assistance at the touch of a button and many more!

SmartDrive Safe is an innovative motor insurance plan that promotes safe driving behaviour by reducing driver's distractions on the road and improving the overall driving experience.

It comes with a wire-free and self-powered Bravo Tag to provide **emergency roadside assistance at the touch of a button.**

SmartDrive Safe offers **comprehensive motor coverage** that covers you against Accidental Damage or Overturning, Malicious Damage, Theft, Fire, Explosion or Lightning Damage, Third Party Injury or Property Damage and more.

Bravo Safe Mobile App
Locate your vehicle's last paired location, view your driving score, review your trips, set privacy mode, speed and phone distraction alert, check and redeem your Safe Driving Points, view policy info, file claims and more.

Add multiple drivers in your account so your family members can enjoy the same safety features when they drive your vehicle.

Available on

GET IT ON Google Play   Download on the App Store

Key Benefits

Bravo Tag
Automatically connects with Bravo Safe mobile app via Bluetooth for Automatic Driver Recognition.

eCall - Automatic Accident Alert & Emergency Assistance Response
When your vehicle gets into a severe accident and triggers the alert, you will receive a call immediately to provide you prompt assistance such as ambulance dispatch if necessary.
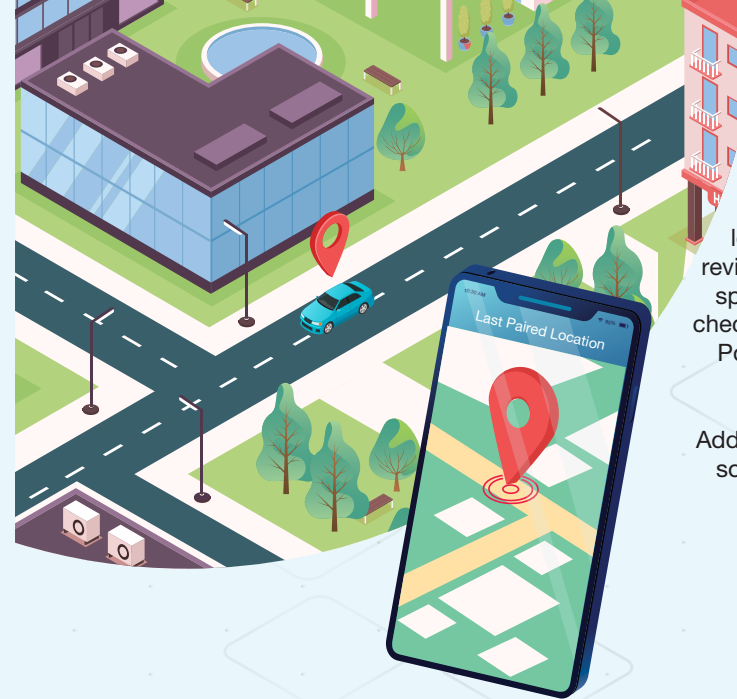
bCall
In the event of car breakdown or emergency, press the SOS button on Bravo Tag to get assistance. Our 24/7 Call Centre will call you and provide immediate assistance.

Safe Driving Alert (SDA)
Turn on SDA for real time friendly 'beeping' alert to notify drivers about unsafe events, to prevent phone distraction and speeding whilst keeping your passengers safe.

Safe Driving Points
Get rewarded by driving safe! The safer you drive, the more points you will earn. Use your points to redeem the e-vouchers. Complimentary points will be awarded once you have successfully paired and activated Bravo Tag. Earn extra points throughout the policy period by completing the game challenges. Make sure you turn on Bluetooth on your mobile phone in order to earn points.

Key Care Protection
We cover the loss or damage to your car key due to actual/attempted theft, robbery or house break-in. We will reimburse the actual repairing replacement costs up to RM1,500. The car key repair works or replacement must be carried out at an authorised workshop.

Flood Relief Allowance
Up to RM1,500 in the event of damage to your car due to flood.

Free 24/7 Emergency Towing up to 200km
Dial our 24-hour hotline service 1800-88-1033 for towing services up to 200km when your vehicle meets an accident or breaks down.

All Drivers Extension
Get waiver of RM400 compulsory excess in the event of a claim by unnamed drivers of your vehicle.
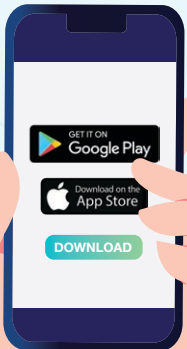
How do I sign up for SmartDrive Safe?

1

Contact our Generali partners, email customer.service.gi@generali.com.my or call our Customer Service at 03-2170 8282.

Purchase/renew your motor insurance with Generali and sign up for SmartDrive Safe.

2

Download Bravo Safe mobile app from

Login to the app with your vehicle number and the last 6 digits of your NRIC/passport number/company registration number. Submit your preferred delivery address for Bravo Tag device.

3

Bravo Tag device will be shipped to you within 7 working days. You will receive a push notification when the device is being shipped out.

DELIVERY

4

Once you have received the device, attach it near the gearbox, on your windscreen, or somewhere visible and within reach, to ensure you are able to press the SOS button on the device easily during an emergency.
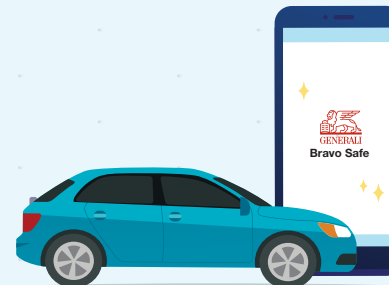
5

Turn on the device by holding down the button and wait for the sound of 3 beeps. Turn on Bluetooth on your mobile phone, and login to the app. Search for the Bravo Tag and pair it with your phone. Your Bravo Tag is now activated.

3 beeps

6

Your are now ready to begin your safe driving journey and earn Safe Driving Points. Remember, help is just a button away! Just press it!

❓ FREQUENTLY ASKED QUESTIONS

Motor Policy

1. Am I eligible for SmartDrive Safe?
All comprehensive private car policyholders are eligible.

Bravo Tag

2. What is Bravo Tag?
Bravo Tag is a wire-free and self-powered device that provides assistance in case of vehicle breakdown or emergency. It automatically connects with Bravo Safe mobile app via Bluetooth for Automatic Driver Recognition.

3. Do I get charged for Bravo Tag device?
We provide one complimentary device for each of your insured car. First time delivery of the device will be shipped free of charge too. If device is lost or damaged, a replacement fee of RM90 applies.

4. Is there a device warranty?
Bravo Tag has 1 year warranty and it covers manufacturing defects. If device is lost or damaged, a replacement fee of RM90 applies.

5. Is there a deadline for the activation of my Bravo Tag?
To enjoy the full benefits of SmartDrive Safe, you are recommended to complete the fitment and activate in 30 days upon receiving the device. You will also receive complimentary Safe Driving Points as soon as Bravo Tag has been paired and activated to compensate the time taken for device delivery.

6. How do I know if my phone has successfully connected to the Bravo Tag?
Bravo Tag connects to the app automatically. You will be notified each time via a push notification and beeping sound.

7. Is there a notification if I forget to pair the app with the Bravo Tag?
Yes, you will be notified via a push notification in case you start driving with the Bluetooth being switched off.

8. If I cancel my policy, do I need to return my Bravo Tag device?
No. You are not required to return the device if you cancel or choose not to renew with us.

Bravo Safe Mobile Application

9. **Do I have to turn on Bravo Safe app everytime I drive?**
   No. As long as your mobile phone and Bluetooth are turned on, the app will automatically connect with Bravo Tag and run in the background.

10. **Do I need to turn on location services at all times?**
    Yes. Bravo Safe app needs to access your location to detect and record your trip accurately when paired with Bravo Tag. Location is used to locate your actual car location whenever you press the SOS button on Bravo Tag to provide you with emergency assistance. In the event of a severe accident, it is automatically triggered to our call centre via your mobile phone.

11. **Will Bravo Safe app drain my phone battery? How much data is consumed?**
    The app is designed to efficiently minimize battery consumption and uses very minimal data. It will only record trips once connected to your Bravo Tag.

12. **How do I earn Safe Driving Points?**
    With Bravo Tag device activated and paired to your mobile phone, you can earn Safe Driving Points for each of your completed trip. **Bravo Safe** app uses location, speed and motion to record your trips and determine score for your Safe Driving Points. The score is based on how safe you drive, how you handle corners, braking and speeding and how frequent you use your phone while driving.

    If there are more than one driver driving your car, you may invite them along to pair with your car's Bravo Tag device to earn and accumulate the Safe Driving Points from their trips too!

13. **What can I do with the earned Safe Driving Points?**
    The points can be used to redeem e-voucher(s) from any of the merchants listed in Bravo Safe app at anytime as long as the points are still valid.

14. **What type of information does the Bravo Tag capture and what will Generali do with my data?**
    When connected to Bravo Safe mobile app, your location, speed and motion are captured, in particularly how safely you drive, how you take your corners, brake, speed and how frequently you use your phone while driving.

    These data will solely be used for the purpose of recording trips and determining your score for Safe Driving Points.

For more information, kindly refer to the Product Disclosure Sheet.

Providing comprehensive and tailored solutions for your personal protection and business needs

motor
property
leisure & travel
healthcare
personal accident
business package
liability
marine

Sign up for **SmartDrive Safe** today!

For more information, call your agent or
Generali Customer Service Hotline **(603) 2170 8282**
Operating Hours: 8.30am to 5.30pm (Monday to Friday excluding public holidays)
or visit **www.generali.com.my**

Ask your insurance agent for more details

SDS/BR (02/23)

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T +603 2170 8282   F +603 2031 7282   E-mail: customer.service.gi@generali.com.my   Website: generali.com.my

GENERALI

This brochure is not a contract of insurance. The precise terms, conditions and definitions are specified in the insurance policy.
In the event of differences arising between the English and Bahasa Malaysia versions, the English version shall prevail.
Important Note:
1. Read this brochure before you decide to take out the SmartDrive Safe Insurance Policy. Be sure to also read through the general terms and conditions of the Product Disclosure Sheet.
2. You should read and understand the insurance policy and discuss with the agent or contact us directly for more information.